

United States Postal Service®

INDUSTRYALERT

Attention *PostalOne!* Users

Mail.dat Submissions

PostalOne! is currently experiencing a backlog which may result in Mail.dat submissions showing as "In Progress" for 45 minutes or more. The files are being queued and will be processed. We are actively working to process the backlog and expect all jobs to successfully complete. In the interim, Mail.dat jobs will be accepted under the *PostalOne!* Contingency Plan to avoid disruption of your mailing operations (found here):

https://ribbs.usps.gov/intelligentmail_latestnews/documents/tech_guides/PostalOneExternalContingencyPlan.pdf

The incident is currently under investigation. We apologize for any inconvenience this may cause. If you have any additional questions please contact the help desk at 800-522-9085.

Update CI # INC000000664723 – SASP and BIDS Delay

We are continuing to investigate the root cause of this issue and will provide an estimated fix date when one is determined. The impact is as follows:

- FS ACS Provisioning is current
- MicroStrategy Reports are currently delayed by 4 hours

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